

Privacy Statement

The purpose of this privacy statement (hereinafter the "Statement") is to inform you how Voquals, as controller, collects, processes, shares and protects your personal data during visit on its website (<https://www.voquals.be/>), in accordance with the General Data Protection Regulation ("GDPR") and the applicable national law.

Voquals is committed to protect the privacy of everyone, and thus commits itself to comply with the laws and regulations on personal data in force.

1. Controller

Voquals B.V., whose registered office is at 34 Genebroek, 2450 Meerhout, Belgium, and represented by Eddy Volckaerts.

Tel: +32 475 63 54 29

Email: Administratie@voquals.be

2. The personal data collected

We collect your personal data when you visit our website and when you contact us by e-mail. The data collected include the following:

- Website navigation data (timestamp, IP address technical data relating to equipment and browser used, cookies).
- Personal identification data that you may communicate to us during your correspondence by contacting us via our e-mail addresses: ex. : email address, last name, first name, phone number, function, company ...

3. The purposes of processing

The purpose of the processing is to manage the websites managed by Voquals B.V. This processing includes the following purposes:

- To share with you, at your request, various information relating to Voquals B.V. and its products and services;
- To follow the management of requests for information or contact made by email.

These processing are based on your consent, which means that you wish to be contacted by Voquals B.V. by making a request by email.

4. The storage period of your personal data

The GDPR introduces the storage limitation of personal data.

We remind you that under the principle of minimisation data and purpose limitation, your data will be stored only if necessary for the purposes of the concerned processing.

The information collected during your request via email is kept for a period of two (2) years, as from the end of our collaboration.

5. The transfer of personal data outside the European Union

Your personal data as part of the processing defined above may be transferred, if needed, to our business partners.

No transfer of your personal data is made outside the European Union as part of these processing, unless Voquals explicitly asks you this.

6. Rights of the data subjects

Any data subject from whom Voquals B.V., as controller, processes personal data may request the following rights:

- **Right of access:** you have the right to obtain confirmation that we are processing your personal data and where this is the case to obtain a copy of these data;
- **Right of rectification:** you have the right to obtain from the controller without undue delay the rectification of inaccurate personal data.
- **Right to erasure:** in specific cases, you have the right to request the erasure of your personal data. We may, however, retain certain information about you as required by law or when Voquals B.V. has a legitimate interest to do so;
- **Right to restriction of processing:** you can ask the limitation of certain treatments carried out on your personal data. This right is only possible in the following cases:
 - o When you dispute the accuracy of your data for the time needed to verify the accuracy of the data;
 - o In the case of unlawful processing by us and you do not want the deletion of the personal data in question;
 - o We do not need your personal data anymore, but these are necessary for the recognition, exercise or defence of rights in a court;
 - o When you have exercised this right: the time for Voquals B.V. to verify that the legitimate interest we are pursuing take precedence over yours;
- **Right to object:** you have the right to object at any time, on grounds related to your situation, to any processing of your personal data necessary for the performance of a task carried out in the public interest or based on legitimate interest;
- **Right to data portability:** you have the right to receive personal data that you have provided to us in a structured, commonly used and machine-readable format and to transmit these data to another controller. However, when the personal data are not processed by automated means, you do not fulfil the conditions to exercise your right to portability;
- **Right to withdraw your consent:** you can withdraw your consent at every moment when the processing activity is based on it;
- **Right to lodge a complaint:** you have the right to lodge a complaint with the competent supervisory authority.

All requests should be addressed to Administratie@voquals.be.

However, Voquals B.V. may refuse your request if it does not meet the requirements of any applicable law or regulation.

7. The security of personal data

Voquals B.V. commits itself to implement appropriate technical and organisational measures to protect your personal data.

8. Contact

You can contact us by:

- Email: Administratie@voquals.be
- Phone: +32 475 63 54 29
- Mail : Voquals B.V. - Genebroek 34, 2450 Meerhout - Belgium